

Release Number: 02-018
Date: December 13, 2002
Contact: Troy Kitch

New Contract Announced for TRICARE Remote Health Care Overseas

TRICARE Management Activity announced this week the award of a multimillion-dollar contract to International SOS Assistance, Inc. of Trevose, Pa. to provide health care benefits to active duty members and their families who live in remote locations around the world.

Service members and families enrolled in TRICARE Europe Prime Remote and who reside in remote locations of Europe, Africa, and the Middle East will be covered by the contract. Currently, this program is available in select countries in the Central Command area. The new contract will expand this availability to the European theater. Once the program is completely phased in, all of the TRICARE Europe area of responsibility will be covered.

“International SOS will deliver standardized, accessible health care to our beneficiaries in remote areas,” said Maj. Wayne White, TRICARE Europe Director of Remote Health Care, “One of the major benefits of the program is that active duty and family members assigned in countries that do not have a U.S. military treatment facility will enjoy a ‘cashless, claimless’ benefit when they use providers within the International SOS network.”

The contract will provide routine, urgent and emergency medical and dental services for active duty service members. Only routine, urgent and emergency medical services will be provided to family members, as the TRICARE Dental Program provides dental services for these beneficiaries.

-MORE-

The contract will also provide urgent or emergency care for active duty service members who are TDY/TAD, deployed or on leave while deployed or in an authorized leave status in remote overseas locations. Navy deployed forces will be provided care if the Line Navy chooses to exercise this option under the contract.

The contract is for one year, plus four option years and is valued at approximately \$2 million to \$5.8 million per year.

“While the transition to this new service won’t happen overnight, we are excited about the progress that is being made,” White said, “Further details about the new program will be provided to affected beneficiaries as the program is phased in.”

-END-